## **REMARKS**

Applicants have carefully reviewed this Application in light of the Office Action mailed November 18, 2004. Claims 3 and 22 have been cancelled without prejudice or disclaimer. Claims 1, 2, 4-21 and 22-35 are pending in this Application. Claims 1-35 stand rejected under 35 U.S.C. §102(e). Applicants have amended Claims 1, 2, 4, 5, 8, 9, 15-21, 23, 24, 27, 28, and 30-35 to further define various features of Applicants' invention. Applicants respectfully request reconsideration and favorable action in this case.

## Rejections under 35 U.S.C. § 102

Claims 1-35 stand rejected by the Examiner under 35 U.S.C. §102(e) as being anticipated by U.S. Patent No. 6,389,455 issued to Richard C. Fuisz ("Fuisz").

Fuisz discloses a method and apparatus for automatically forwarding a user's e-mail to preselected forwarding e-mail addresses. A bounce system permits internet e-mail operability by providing a user e-mail account that serves as a routing hub. (Col. 2, Lines 1-3). If the user does not have access to the e-mail account, the user may provide a voice-mail message that is captured in an audio format and appended to a replay e-mail message communicated to the sender of the e-mail. (Col. 7, Lines 42-49).

Claim 1, as amended, recites a method comprising "receiving, by a mediation system, a request for voice-based communication from a communication device of a mediated party, the request for voice-based communication requesting commencement of a telephone call between the communication device of the mediated party and a mediation subscriber communication device. . . receiving, from the mediation subscriber communication device, data including a selected follow-through action," and "facilitating voice-based communication of the selected follow-through action, by the mediation system, for performing a mediated follow-through operation associated with the mediated party."

Claim 15, as amended, recites a method comprising "receiving, by a mediation system, a request for voice-based communication from a communication device of a mediated party, the request for voice-based communication requesting commencement of a telephone call between the communication device of the mediated party and a mediation subscriber communication device . . . receiving, from the mediation subscriber

communication device, data including a selected response from [a] selected media information menu," and "facilitating voice-based communication of the selected response, by the mediation system, for performing a mediated follow-through operation associated with the mediated party."

Claim 20, as amended, recites a computer program product capable of "receiv[ing] a request for voice-based communication from a communication device of a mediated party, the request for voice-based communication requesting commencement of a telephone call between the communication device of the mediated party and a mediation subscriber communication device... receiving, from the mediation subscriber communication device, data including a selected follow-through action," and "facilitat[ing] voice-based communication of the selected follow-through action, by the mediation system, for performing a mediated follow-through operation associated with the mediated party."

Claim 30, as amended, recites a computer program product capable of "receiv[ing] a request for voice-based communication from a communication device of a mediated party, the request for voice-based communication requesting commencement of a telephone call between the communication device of the mediated party and a mediation subscriber communication device... receiving, from the mediation subscriber communication device, data including a selected response from [a] selected media information menu," and "facilitat[ing] voice-based communication of the selected response, by the mediation system, for performing a mediated follow-through operation associated with the mediated party."

Claim 35, as amended, recites a system capable of "receiv[ing] a request for voice-based communication from a communication device of a mediated party, the request for voice-based communication requesting commencement of a telephone call between the communication device of the mediated party and a mediation subscriber communication device, data including a selected follow-through action," and "facilitat[ing] voice-based communication of the selected follow-through action, by the mediation system, for performing a mediated follow-through operation associated with the mediated party."

Applicants respectfully submit that the cited reference fails to disclose each and every element of Applicants' invention. Fuisz fails to teach a method or apparatus for "receiving,

by a mediation system, a request for voice-based communication from a communication device of a mediated party, the request for voice-based communication requesting commencement of a telephone call between the communication device of the mediated party and a mediation subscriber communication device . . . receiving, from the mediation subscriber communication device, data including a selected follow-through action," and "facilitating voice-based communication of the selected follow-through action, by the mediation system, for performing a mediated follow-through operation associated with the mediated party," as recited in amended Claims 1, 20 and 35. Additionally, Fuisz fails to suggest a method or apparatus for "receiving, by a mediation system, a request for voicebased communication from a communication device of a mediated party, the request for voice-based communication requesting commencement of a telephone call between the communication device of the mediated party and a mediation subscriber communication device . . . receiving, from the mediation subscriber communication device, data including a selected response from [a] selected media information menu," and "facilitating voice-based communication of the selected response, by the mediation system, for performing a mediated follow-through operation associated with the mediated party," as recited in amended Claims 15 and 30. The cited reference fails to disclose the recited limitations and, therefore, cannot anticipate Claims 1, 15, 20, 30 and 35.

Given that Claims 2 and 4-14 depend from Claim 1, Claims 16-19 depend from Claim 15, Claims 21 and 23-29 depend from Claim 20, and Claims 31-34 depend from Claim 30, Applicant respectfully submits that Claims 2, 4-14, 16-19, 21, 23-29 and 31-34 are allowable. As such, Applicant respectfully requests that the Examiner allow Claims 1, 2, 4-21 and 23-35.

# **Information Disclosure Statement**

Applicants would like to bring to the Examiner's attention that Applicants filed an Information Disclosure Statement on November 5, 2004. Applicants respectfully request that this Information Disclosure Statement be considered and cited in the examination of the above-referenced application. Applicants attach a copy of the Information Disclosure Statement and PTO Form 1449 filed November 5, 2004 for the Examiner's convenience and a copy of the postcard receipt evidencing receipt by the Patent Office.

Applicants also enclose a new Information Disclosure Statement and PTO Form 1449, with a copy of the reference and a check in the amount of \$180.00, for the Examiner's review and consideration.

#### **CONCLUSION**

Applicants appreciate the Examiner's careful review of the application. Applicants have now made an earnest effort to place this case in condition for allowance in light of the amendments and remarks set forth above. For the foregoing reasons, Applicants respectfully request reconsideration of the rejections and full allowance of Claims 1, 2, 4-21 and 23-35, as amended.

Applicants submit a Petition for Extension of Time (one month) and a check in the amount of \$60.00 for the extension fee.

Applicants believe there are no further fees due, however, the Commissioner is hereby authorized to charge any additional fees or credit any overpayment to Deposit Account No. 50-2148 of Baker Botts L.L.P.

If there are any matters concerning this Application that may be cleared up in a telephone conversation, please contact Applicants' attorney at 512.322.2581.

Respectfully submitted, BAKER BOTTS L.L.P. Attorney for Applicants

Paula D. Heyman Reg. No. 48,363

SEND CORRESPONDENCE TO: BAKER BOTTS L.L.P. CUSTOMER ACCOUNT NO. **31625** 512.322.2581 512.322.8328 (fax)

Date: Feb. 22,2005



Application - Spec., Conv. Prov.  CIP Conv. Provisional  Cont. Provisional  Page(s)	Issue Fee Transmittal (
☐ Cont. ☐ Provisional ☐ Informal/Formal Drawing(s) ( Page(s)) ☐ Declaration(s)/Power(s) of Attorney ( Page ☐ Executed ☐ Unexecuted ☐ Assignment w/ or w/o Cover Sheet ( P. ☑ IDS and PTO-1449 (_3 Page(s)) ☑ w/Refs. ☐ w/o Refs. ☐ Non-Publication Request ( Page(s)) ☐ Inventor(s): Schwartz et al.	Check No Amt.: \$  Check No Amt.: \$  Page(s))
Title: Method and System for Facilitating	Mailing Mail Rept. No.: EV351289770US ss Mail

1

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Serial No.:

Filed:

Group Art Unit:

Examiner:

Title:

Schwartz et al.

09/829,538

April 9, 2001

2144

Nguyen, Thanh T.

METHOD AND SYSTEM FOR FACILITATING MEDIATED COMMUNICATION

as

November 5, 2004.

Service

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Angela Loding

I hereby certify that this correspondence is being deposited with the United States Postal

Express

EV351289770US addressed to: Mail Stop Amendment, Commissioner for Patents, P.O.

Box 1450, Alexandria, VA 22313-1450, on

Mail

Dear Sir:

EV351289770US

#### **INFORMATION DISCLOSURE STATEMENT**

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-referenced patent application. Copies of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§1.97(g) and (h), no representation is made that these references are material to the patentability of the present application.

2

Applicants believe no fees are due at this time. However, the Commissioner is hereby authorized to charge any additional fees to Deposit Account No. 50-2148 of Baker Botts L.L.P. in order to effectuate this filing.

Respectfully submitted,

BAKER BOTTS L.L.P. Attorneys for Applicants

Paula D. Heyman

Reg. No. 48,363

Date: Nov. 1, 2004

Correspondence Address:

At Customer No. 31625

512.322.2581

512.322.8328 - Facsimile

PTO-1449		Patent No.	Applicant(s)						
	Info	rmation Disclosur	ce Citation	09/829,538	Schwartz et al.				
in an Appliation				Docket Number	Group Art Unit	Filing Date	Filing Date April 9, 2001		
			2 200	073612.0104	2144	April 9, 200			
			- 2015 - 2015	U.S. PATENT DOCUME	NTS	<u> </u>		-	
	T	PAD	1	37.43.69					
	A.	5758280	5/26/98	NAME Kimura	CLASS 455	SUBCLASS 412		G DATE 3/96	
	A.	2002/0007397	1/17/02	Ouzounidis et al.	709	206		5/01	
	B.	2002/0023130	2/21/02	Stettner	709	205	<u></u>	21/00	
	C.	2002/0103908	8/1/02	Rouse et al.	709	227		29/00	
	D.	6430602	8/6/02	Kay et al.	709	206	8/22/00		
	E.	6757732	6/29/04	Sollee et al.	709	227			
	B.						1		
	C.	1				-	<del> </del>		
	D.		<del>  -</del>				-		
	E.					<del> </del>	<del> </del>	-	
	F.						<del> </del>		
		J					1		
	,	· · · · · · · · · · · · · · · · · · ·		OREIGN PATENT DOCUM	AENTS				
		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSL YES	ATION NO	
	G.								
	H.							<del> </del>	
	I.							<u> </u>	
				NON-PATENT DOCUME	NTS				
		DOCUMENT (Including Author, Title, Source, and Pertinent Pages)						DATE	
	J.								
	K.						-	<del></del> .	
	L.						<del> </del>		
	M.								
	N.						-		
EXA	AMINE	ER		DATE CO	ONSIDERED				
EX.	MINE	R: Initial if citation	considered, wh	ether or not citation is in	conformance with I	MPEP § 609. D	raw line	through	
citat	ion if n	ot in conformance and	not considered	. Include copy of this form	with next communi	cation to the app	licant.		